



**BHARAT SANCHAR NIGAM LIMITED**

भारत संचार निगम लिमिटेड

**(A Government of India Enterprises)**

(भारत सरकार के उद्यम)

**% Chief General Manager Telecom, Karnataka Circle,**

% मुख्य महाप्रबंधक दूरसंचार, कर्नाटक परिमंडल

**"Doorasamparka Bhavan" No.1, Swami Vivekanada Road,**

"दूरसंपर्क भवन" No.1, स्वामी विवेकानंदा रोड

**Halasuru, Bengaluru-08.**

हलसूरु, बंगलौर -08

To,

**All Heads of SSA in Karnataka Circle**

**No. SR/2-20/2016-19/VI/24 dated at Bengaluru-08 the 30/08/2018.**

Sub: Compliance to Formal Meeting reg.

Ref: Circle Secretary SNEA Ltr No. SNEA/Agenda meeting/18-19 dtd  
20.08.2018.

Please find enclosed herewith the agenda points of Formal Meeting of SNEA(I) to be held shortly. Concerned necessary and adequate compliance shall be reached this office at the earliest for the perusal of CGMT.

**Deputy General Manager (HR & A)  
O/o Chief General Manager, BG-08.**

Copy To:

PS to CGMT for information please.

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# SANCHAR NIGAM EXECUTIVES' ASSOCIATION

(Recognised Majority Executives' Association)  
KARNATAKA CIRCLE, BANGALORE.

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**S P Jagadale**

**Circle Secretary,**

AGM MS Bangalore,

O/o GM Mobiles, CGMT Office Bangalore

Mobile. 9449854799

E-Mail:- spjagadale.bsnl@gmail.com

No. SNEA/Agenda meeting /18-19/

Dated: 20<sup>th</sup> August 2018

To,

**Shri R Mani,**

Chief General Manager Telecommunications

Karnataka Circle, BSNL,

Bangalore-560008

Respected Sir,

**Sub: Agenda for formal meeting reg.**

Sir,

We the SNEA members would like to bring to your kind notice the following points which are affecting our day to day service, revenue and increasing pressure and dissatisfaction of the working executives. We request for the formal meeting to discuss the following points. Convenient schedule may be intimated at the earliest please.

**I. Action taken on the 53 agenda points of previous meeting:**

**II. HR and Staff Welfare issues:**

1. Rule 8 transfer of long awaited JTOs.
2. Some of the Hospitals are denying for giving the I/D treatment due to non settlement of their bills which needs to be reviewed and enable the staff to get the treatment.

**III. Developmental Points:**

1. There is huge potential for FTTH connections, but due to non availability of 4F cable, insufficient OLTEs and insufficient Txmn accessories and manpower, field units are unable to meet the demand as well as the target set by the CO.
2. As we are having acute shortage of OLTEs, we need to go aggressively for the revenue sharing model with cable TV operators and even it will be encouraging if our own retired employees of the BSNL interested for the FTTH provision on revenue share basis they can be allowed as we did for GSM as DSA.
3. As Ticona has already having the MOU for providing Internet services on wireless media but so far the activity not started.
4. The OFC backbone needs to strengthened, more effort to be made for laying of new OFC cables in the major inner city limits for enabling the backend support for FTTH.
5. Effort for training more and more staff/executive for transmission work is the need of the hour.
6. There is huge crunch of Bandwidth because of which we are unable to enhance the bandwidth for existing DSLAMs, OLTEs and 3G BTSs.
7. The role out of CPAN backbone is not encouraging. Because of non allotment of spare fibres by STR we are unable to divert our existing traffic on the installed CPAN network.

HR (HR & A)	24/8	452
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Sp GM HR/A  
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8. CPAN accessibility is centralized which needs to be decentralized as each SSA needs to depend on only one NOC and the work will be in queue unnecessarily, the privilege for addition, modification and deletion of circuits has to be given to the SSA level Txmn In charge for the smooth and fast work flow.

#### IV. Maintenance Points:

1. Because of continuous retirement and 20 % flat reduction of HKLs creating inconvenience in the field for maintaining the services and drop in service quality. There are many exchanges and BTSs becoming unmanned.
2. As there is no specific clause in the HKL tender to assign line maintenance work for the HKL, any unforeseen incidents like electric hazards, falling from pole etc may lead to litigation. It is to request the management to make classification (Skilled / unskilled) of HKLs and works are to be clearly defined to cover the outdoor work risks; based on the nature of work that need to be assigned.
3. Because of shortage of UY connectors and due to frequent cable damages, service is getting affecting severely and getting delayed in restoration.
4. Birla connectors, CT Box modules are not available for pillar rehabilitation as at many places road widening being in progress and invariably we need to protect the existing cable and many times we need to shift the cables and Pillars.
5. Because of the non availability of cable stores and accessories, we are finding difficulty in retrieving the 100 % cable capacity.
6. Installation of DSALMs in BTS location has to be done at many places to reduce the copper length, presently due to non laying of distribution cables many DSLAMs are not loaded.
7. No AMC/ vendor support for Radio Modems supplied by M/s SHYAM / RADWIN makes
8. Re-utilization of de-commissioned WiMax equipments (lying idle since long duration) to other Circles wherever the services are present.
9. Last year new batteries are received in field, but due to insufficient power plants supply for proper charging of the batteries, will reduce the life of new batteries. Hence purchase of new power plants is very much essential & further the extension of the AMC after the warranty period to the supplied vendor is to be ensured to increase the life of power plant (Local AMC vendor Can't repair the new type power plant/SMPS modules).
10. The intervention of higher management with other departments especially BBMP which had instructed to remove all the overhead cables in Bangalore and other agencies which are damaging our cable network, so that damages can be reduced.
11. Existing duct and manholes available in the major cities like Belgaum, Hubli, Bangalore, Mysore and Mangalore need to be protected and made accessible for future use. The maintenance of the duct n/w has to be entrusted to Civil wing.
12. The maintenance of the Departmental staff quarters is very worst condition, needs to be viewed seriously to avoid any unforeseen incidents ex Chikkamagalore exge building.

#### V. Marketing, Mela and CAFs Issues.

1. As already existing customers are unable to get the required data speed and adding further more SIMs without network up-gradation of the existing network creating more dissatisfaction in the good old loyal customers.
2. The ratio of SIM sold in mela and really activated in HLR is to be reviewed to avoid unnecessary pressure on field staff to market the SIMs.
3. To avoid huge penalty on defective CAFs, serious effort and support is needed to convert all the available physical form of CAFs to e- kyc digital form. We are having more than 25 lakhs of physical CAFs which are to be converted in to digital form through e kyc machine. for this we need more number of e kyc machines and HKLs on top priority.
4. CAFs custodian must be sales and marketing in charge instead mobile service, this will help the proper collection of CAFs.

**VI. EB Issues:**

EB

1. Vehicle arrangements to the EB team for the customer visit to be done, as the transportation allowances to the staff is withdrawn.
2. As the number of KSWAN links are in demand and unable to commission the circuits because of hurdles in laying the OFC cable. Extending the link on Radio modem will ease the commissioning at the earliest.

**VII. Passive Infra sharing:**

MS

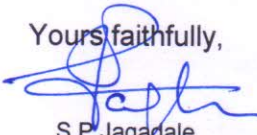
1. As there is no round the clock HKL arrangement for the exchanges / NBSNL BTS location it is becoming difficult to offer our Infra for sharing to other operators.

**VIII. Organizational :**

1. Office accommodation not yet provided.

Thanking you Sir,

Yours faithfully,



S P Jagdale  
Circle Secretary, SNEA